

Milano, 29/11/2022

To: ALL GREEN CARD BUREAUX

Confirmation of cover by MTPL Insurers to their correspondents in Italy

Dear Sirs,

within the framework of the Green Card claims handling process, according to the Italian law UCI is the only subject against which claimants have to lodge their claim for compensation.

As soon as the name of the potential MTPL Insurer is known, UCI forwards the handling of the claim to the approved correspondent. Of course, the correspondent gets in touch with the Insurer in order to obtain the confirmation of cover and proceed with the further handling.

In case the cover is denied or in case of no answer, UCI steps in again in order to start the relevant inquiries with your Bureau to verify any different possibility of intervention or the conditions for the intervention of the Guarantee Fund.

In the scope of the internal claims handling rules UCI asked therefore to all correspondents to return the handling of the claim to UCI as soon as cover is denied or within a short term in case of absence of an explicit confirmation.

As of January 1st 2023 this term is going to be set to 15 working days from the date in which UCI handed over the case to the correspondent.

We invite therefore the Green Card Bureaux to inform their members that appointed a correspondent in Italy about the above term, so that the Insurers can take actions in order to speed up the process of confirmation of cover to their correspondents and allow them to handle the claim.

We are of the opinion that the technological evolution nowadays allows to fulfil the check on insurance cover within a few days and we trust in the cooperation of everybody in order to avoid the necessity that UCI intervenes in the handling of a claim on behalf of an Insurer which appointed a correspondent.

Yours sincerely.

UFFICIO CENTRALE ITALIANO

Mr Stefano Re
Claims Manager



Sito web: www.ucimi.it
Società Consortile a r.l.
Capitale Sociale
euro 515.100,00 int.ver.

Reg. Soc. Tribunale
Milano N. 86284
C.C.I.A.A Milano N. 436449
Partita IVA 01535380156